

Volunteering Opportunity:

Learning Assistant: Family Activities

The Museum's award-winning Learning team offers free, hands-on activities and events for family audiences during the school holidays. Currently these include drop-in 'make and take' craft activities, music and storytelling sessions, puppet shows and living history re-enactment events.

The volunteer role:

The Learning Assistant volunteer assists visitors to help deliver these activities, working with children and families of all ages. Volunteers will be supporting the Museum team during the busy holiday periods to ensure the smooth running of these activities, and are fun and rewarding for our visitors.



Key tasks:

- Set up and/or clear away all equipment for the drop-in activities, including cleaning tables, benches and floors and to report when equipment needs replacing or repairing
- Assist family audiences with craft and multi-sensory activities linked to the Museum's collection and exhibitions during school holidays throughout the year
- Interacting with family audiences in a safe environment
- Maintain a high standard of delivery, explaining instructions patiently and assisting families where appropriate

This role would suit people who:

- Have good communication skills, friendly, enthusiastic and welcoming
- Are keen to learn and gain experience from working with children in an informal learning/heritage setting
- Are trustworthy and reliable with good timekeeping
- Enjoy working as a team
- Are able to work with and without supervision when required
- Feel comfortable working with children but you will not be left to supervise any child alone. (Children will always be accompanied by a parent/carer while in the Museum)

What's in it for you?

- Gain valuable experience to enhance your CV and job applications
- An opportunity to develop your communication skills and gain confidence working with children and family audiences
- Great experience of working within a busy heritage attraction, and a valuable insight into the different job roles within the tourism/heritage sector
- Assist visitors to engage with the Museum's collection and exhibitions through a variety of activities and events and learning new skills by doing this
- A genuine feeling of achievement, knowing that you have made a difference to children and families visiting the Museum
- Experience of working as part of a friendly team
- Meet people from all walks of life and make new friends
- To have fun!

Hours and commitment:

Commitment:	At least one/ two days a week during school holiday periods
Day:	We operate our family activities seven days per week, so weekend cover is also required
Time:	11.30am-15.45pm (or a part thereof)

Supervision and support:

All volunteers will be expected to undertake general induction training, which lasts a morning. Volunteers will then be 'buddied' with an existing member of the Learning team who will provide further training and support.

Direct supervision and support will be provided by Derryth Ridge, Informal Learning and Exhibitions Officer.

Application process:

If you are interested in this volunteer opportunity, please complete a volunteer registration form, which can be downloaded from our website and send it by email to lindafrust@nmmc.co.uk or contact Linda Frost, Human Resources Manager, on 01326 214559 to request a registration form or further information.